

Entrymaster Terms & Conditions for Customers

Entrymaster is the complete online entry and registration solution, which offers a professional, fast and efficient service to enable Organisers to lease with their Customers in the most safe, convenient way.

INTERPRETATION

The definitions and rules of interpretation in this clause apply in these terms and conditions.

Customers: Otherwise known as the user, exhibitor or entrant or you whom uses the Entrymaster software to pay for Services from the Organiser.

Organiser: the person, organisation, customer or company named as the Organiser in the agreement.

Services: the services to be provided by the Supplier.

Supplier: Entrymaster Limited (company number: 6474262).

1. TERMS

IF YOU DO NOT AGREE TO ANY OF THE TERMS, CONDITIONS, RULES, POLICIES OR PROCEDURES, DO NOT USE OR ACCESS THE SERVICES.

The services are owned and operated by Entrymaster Ltd. By using or accessing any part of the services, you agree to all of the terms and conditions contained in this document or within the Entrymaster website or any sub- domains. If you do not agree to the terms, conditions, rules, policies or procedures, do not use or access the services. Entrymaster reserves the right to modify or replace any of the terms or conditions at any time. It is your responsibility to check the terms and conditions for changes periodically which will be available on our website. If you choose to enter any details, events or registration information using the Entrymaster software following any alterations to the terms and conditions, this will constitute your acceptance of all the changes.

2. ABOUT US

Entrymaster is used by Customers whom are required to add personal details and animal information to enter into an event, buy tickets, membership, use a registration service or buy merchandise from an Organiser. The Services provide quick and simple online processing for the Customer and full reporting for the Organiser. These terms and conditions cover Customers whilst we also have a set of terms and conditions, which we request all Organisers to agree.

Payments are all transacted through PayPal.

3. CUSTOMER INFORMATION – USE OF SERVICES

Entrymaster grants you a non-exclusive, non-transferable right to access and use the Services solely for the following purposes of browsing the Site, and searching for, viewing, registering for, and interacting with, an event that is registered with Entrymaster. Customers or any person acting on a Customer/Organisers behalf must not modify, reproduce, sell, license or try to copy in any way the structure or code without the written consent of Entrymaster.

4. SERVICE FEES

All payments are processed using Paypal therefore all Organisers require a Paypal account to use the Entrymaster service. All monies taken via the Organisation entry pages are sent directly to their own Paypal account. Organisers can choose to charge the Customers service fees as they require and add this cost to the set up pages within Entrymaster secretary area. Organisers can choose the cost of all charges made to Customers for entries, registrations and merchandise including different options for members or late entries. Paypal fees are charged separately from and independently from Entrymaster. Organisers are liable for all Paypal fees incurred. The Organiser is liable for Entrymaster transaction fees and an additional service fee to cover hosting and email support. Assistance is available at support@entrymaster.co.uk

It is the responsibility of the Organiser to communicate its refund policy to Customers and to issue refunds to Customers via the Site or otherwise. If a Customer wants to request a refund, the Customer must request the refund from the Organiser. The Organiser accepts the responsibility for providing refunds to any/all customers at your own discretion. The Organisers refund policy should be clearly set out in the terms and conditions of entry. Entrymaster will not be responsible or liable for any refund of any kind including that of tickets, registration, membership and merchandise at any time for any reason whatsoever. All successful entries registered with Entrymaster will receive a confirmation email. A copy of this will also be sent to the Organiser email address. Paypal confirms by email all transactions to both the Organiser secretary and the entrant. Entrymaster does not charge the Organiser for the processing of any postal entries added to their events. It is the Organiser responsibility to verify the entrants status is correct and that the entry details are acceptable.

5. REGISTRATION OBLIGATIONS

To be a registered user of the Services as a Customer you agree to provide accurate, current, true information about yourself. If you provide any information that is untrue or inaccurate, or Entrymaster has grounds to suspect that some information is not true or inaccurate, Entrymaster has the right to terminate your account and any future use of the Services.

6. ENTRANTS REGISTRATION OBLIGATIONS

Anyone using Entrymaster, Customers must be at least 16 years of age to register and enter any event or competition, register any form of membership or to make a purchase of any sort to comply with the terms of use of Paypal and any other third party.

To activate your registration you will be required to add your email address and create a password. Please keep this safe as Entrymaster cannot be held responsible for any wrong activities, which take place in your account.

Customers of Entrymaster must provide accurate information about themselves and any animals. Failure to do this may cause the Organiser to refuse entry to an event or registration or even delete the Customer accounts. Accounts activated but not used will be cleared periodically and requests for account to be deleted will be arranged as required.

7. SYSTEM CONTENTS

Any Customer using the Entrymaster software agrees and grants that all material entered including and not limited to personal information, animal data, photographs etc can be used by Entrymaster and the Organiser a non-exclusive, perpetual, irrevocable, royalty-free, transferable, license to use, reproduce, adapt, modify, distribute, translate, publish, display your Content, in whole or in part, for any purpose whatsoever. Any information added to the Entrymaster site by the Customer or the Organiser can be modified, distributed or published free of charge in any media. Organisers may use the information for any purpose for the duration of the contracted year as long as they also adhere to the Entrymaster Privacy Policy. It is likely that the Organisation name and logo will be used in marketing Entrymaster services, personal information is likely to be made available in the form of results for qualifying societies or other media.

Anyone using Entrymaster services of any kind will be liable for its content. Although Entrymaster staff will monitor content of the website, we reserve the right to change, alter or suspend any services without prior notice. No content of the Entrymaster system should be copied or reproduced in any way and cannot be adapted or modified without written permission.

8. ADDED SERVICES

Entrymaster will continually adapt and improve its services to Customers and Organisers free of charge.

9. DISCLAIMER

Entrymaster is committed to ensuring services are available 24/7. We try to ensure the website is fully available at all times, but we do not guarantee this. For technical reasons, the website may be unavailable at some times, and we cannot guarantee that you will be advised of this in advance. Entrymaster shall have no liability to the Organiser or the Customer if it is prevented from, or delayed in, carrying on its business by acts, events, omissions or accidents beyond its reasonable control, including, without limitation, strikes, lock-outs or other industrial disputes (whether involving the workforce of the Supplier or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or sub-contractors. The accuracy of information held within the Entrymaster system is the total responsibility of the Organiser, Customer and any other users of the system.

10. INDEMNITIES

Entrymaster directors and employees cannot be held responsible for any loss whatsoever, including liability or damage for costs caused directly, indirectly or as a consequence arising from using the Entrymaster services. No refunds of any kind will be authorised.

Should any Customer wish to terminate their account with Entrymaster then you will no longer have access to the system or any services. Should you wish to terminate your account please email support@entrymaster.co.uk

11. TERMINATION

Entrymaster has sole discretion to terminate any passwords or accounts and your right to use the Services at any time for any reason or without giving reason. Entrymaster may also remove and discard any and all of your information held within the services, including files relating to your account and shall not be liable to you or any third party in any way.

12. PRIVACY

All information provided by you or by Entymaster in connection with the Services is governed by our Privacy Policy. A copy of which can be found at www.entymaster.co.uk. Customers should note that Entymaster may use information it receives or collects from Organisers for marketing or promotion of other events or services that may be of interest. Entymaster does not control and shall not be responsible for the acts of you or any other users (whether Organisers, Customers or otherwise) of the Services.

13. CHANGES

Any changes to the terms and conditions of your agreement with us will be highlighted for you to see when you next use these Services.